

Radiator Grille Store

www.radiatorgrillestore.com

info@radiatorgrillestore.com

Naperville, IL 60564



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The last update to our Terms and Conditions was posted on 12 July 2023.

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9. Reservation of Rights

Any rights not expressly granted herein are reserved.

10. Return Policy

For general returns you have 30 days from when your package arrived at your address to contact us stating that you would like to return the product. Once we get the order back, then we will give you a 100%* refund on the product price. Shipping costs are non-refundable. To ensure the package arrives quickly & safely please use a shipping service with Delivery Confirmation. Some items, that are of a custom nature are non-returnable; this includes but is not limited to orders of made to order painted pieces and labor. Refund request made outside of the 30-day return policy may not be honored due to material changes, product changes, etc. If the return is honored, the return will be subject to a 20% restocking fee that will be issued in store credit for a future purchase.

*EOS and other branded items are subject to thier return policy, typically 15% restocking fee. All other return policy terms apply.

11. Shipping Info

We try to pride ourselves on fast and friendly service. In order to best serve you we primarily use the UPS, DHL and the United States Post Service (USPS) for our shipping couriers. The standard domestic shipping option is, on average, 3-5 business day service.

All in stock orders typically ship out within 2 business days but are subject to being delayed for a variety of reasons including natural phenomena, fraud protection, etc. E-check orders are subject to being held until the funds have cleared and then will ship out on the within 2 business days after the check clears.

12. International Customers:

All international customers are responsible for paying 100% of any duties & or taxes and import fees incurred. If these fees are not paid by the consumer at the time of delivery, they will be charged and then invoiced and billed to your credit card.