## Terms and Conditions

This web page represents a legal document that serves as our Terms and Conditions, and it governs the legal terms of our website, www.RadiatorGrilleStore.com, sub-domains, and any associated web-based and mobile applications (collectively, "website"), as owned and operated by Radiator Grille Store.

These Terms and Conditions, along with our Privacy Policy, any mobile license agreement, and other posted guidelines within our website, collectively "Legal Terms", constitute the entire and only agreement between you and Radiator Grille Store, and supersede all other agreements, representations, warranties, and understandings with respect to our website and the subject matter contained herein. We may amend our Legal Terms at any time without specific notice to you. The latest copies of our Legal Terms will be posted on our website, and you should review all Legal Terms prior to using our website. After any revisions to our Legal Terms are posted, you agree to be bound to any such changes to them. Therefore, it is important for you to periodically review our Legal Terms to make sure you still agree to them.

By using our website, you agree to fully comply with and be bound by our Legal Terms. Please review them carefully. If you do not accept our Legal Terms, do not access and use our website. If you have already accessed our website and do not accept our Legal Terms, you should immediately discontinue use of our website. The last update to our Terms and Conditions was posted on 12 July 2023.

### 1. Terms

By accessing this website, you are agreeing to be bound by these website Terms and Conditions of Use, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this website are protected by applicable copyright and trademark law. The materials on this website are the property of Radiator Grille Store. All rights reserved. You also expressly agree that you will not use any robot, spider, or other automatic or manual device or process to interfere or attempt to interfere with the proper working of our website, nor act as a conduit for others to affect the same result. Please feel free to share photos of your vehicles with the product installed. By sharing the photos, you are allowing Radiator Grille Store to utilize the photos and likeness for advertising and promotional media on the site and the internet.

## 2. Terms of Use

Permission is granted to temporarily download one copy of the materials (information or software) on Radiator Grille Store's web site for personal, non-commercial, transitory viewing only. This is the grant of a license, not a transfer of title, and under this license, you may not:

- modify or copy the materials
- use the materials for any commercial purpose, or for any public display (commercial or non-commercial)
- attempt to decompile or reverse engineer any software contained on Radiator Grille Store's website
- remove any copyright or other proprietary notations from the materials; or
- transfer the materials to another person or "mirror" the materials on any other server.

This license shall automatically terminate if you violate any of these restrictions and may be terminated by Radiator Grille Store at any time. Upon terminating your viewing of these materials or upon the termination of this license, you must destroy any downloaded materials in your possession, whether in electronic or printed format.

Text messaging, SMS and MMS. By agreeing to these terms and conditions, you consent to receiving text messaging through your provided phone number. The text messaging will only be Radiator Grille Store information or product-related. We will not send messages unrelated to our products or services. You can opt out at any time by contacting RGS via that text, calling 708-554-3911, or emailing info@radiatorgrillestore.com.

#### 3. Disclaimer

The materials on Radiator Grille Store's website are provided "as is". Radiator Grille Store makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties, including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights. Further, Radiator Grille Store does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its Internet website or otherwise relating to such materials or on any sites linked to this site.

Radiator Grille Store reserves all other rights, including the right to make changes or corrections at any time without notice. You are prohibited from posting on this website or transmitting to this website any unlawful, threatening, libelous, defamatory, obscene, scandalous, inflammatory, pornographic, objectionable, or profane material or any materials that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate any law. Radiator Grille Store will fully cooperate with law enforcement authorities or court orders requesting or directing Radiator Grille Store to disclose the identity of or help identify anyone posting any such information or materials on this website. Radiator Grille

Store makes no commitment to update the information provided herein. The information, text, graphics, and links on this website are provided by Radiator Grille Store as a convenience to its customers.

Radiator Grille Store products are for off-road use only. Radiator Grille Store does not meet any expressed or assumed fitness for any particular purpose, due to the nature of the sport of racing and/or high-performance applications, or the manner in which they are installed or used.

#### 4. Limitations

In no event shall Radiator Grille Store or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption) arising out of the use or inability to use the materials on Radiator Grille Store's Internet site, even if Radiator Grille Store or a Radiator Grille Store authorized representative has been notified orally or in writing of the possibility of such damage. Because some jurisdictions do not allow limitations on implied warranties or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

There is no warranty expressed, implied, or assumed to the purchaser; it is the sole responsibility of the purchaser and the installer to determine the specific fit or usage of any Radiator Grille Store products. Radiator Grille Store shall not be liable for the loss of profits or revenue, bodily injury, and/or loss of life. Radiator Grille Store will not be liable for towing, shipping, replacement, or repair costs for any part damaged, or any labor charges that might occur from the usage of any items produced, supplied by, or purchased through Radiator Grille Store. Once products are delivered to the shipping address provided by the customer, responsibility for loss, theft, or damage transfers entirely to the buyer. Radiator Grille Store is not responsible for issues that occur after confirmed delivery.

#### Revisions and Errata

The materials appearing on Radiator Grille Store's website could include technical, typographical, or photographic errors. Radiator Grille Store does not warrant that any of the materials on its website are accurate, complete, or current. Radiator Grille Store may make changes to the materials contained on its website at any time without notice. Radiator Grille Store does not, however, make any commitment to update the materials.

### 6. Links

Radiator Grille Store has not reviewed all the sites linked to its website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by Radiator Grille Store of the site. Use of any such linked website is at the user's own risk.

### 7. Site Terms of Use Modifications

Radiator Grille Store may revise these terms of use for its website at any time without notice. By using this website, you are agreeing to be bound by the then-current version of these Terms and Conditions of Use.

# 8. Governing Law

Any claim relating to Radiator Grille Store's website shall be governed by the laws of the State of Illinois without regard to its conflict of law provisions.

## 9. Reservation of Rights

Any rights not expressly granted herein are reserved.

## 10. Return Policy

For general returns, you have 30 days from when your package arrived at your address to contact us stating that you would like to return the product. Once we get the order back, then we will give you a 100%\* refund on the product price. Shipping costs are non-refundable. To ensure the package arrives quickly & safely, please use a shipping service with Delivery Confirmation. Some items that are of a custom nature are non-returnable; this includes, but is not limited to, orders of made-to-order painted pieces and labor. Refund requests made outside of the 30-day return policy may not be honored due to material changes, product changes, etc. If the return is honored, the return will be subject to a 20% restocking fee that will be issued in store credit for a future purchase.

\*EOS and other branded items are subject to their return policy, typically a 15% restocking fee. All other return policy terms apply.

Once products are delivered and confirmed by the shipping carrier, it is the buyer's sole responsibility to ensure safe receipt of the order. Radiator Grille Store is not responsible for packages lost, stolen, or damaged after delivery confirmation.

# 11. Shipping Info

We try to pride ourselves on fast and friendly service. In order to best serve you, we primarily use UPS, DHL, and the United States Postal Service (USPS) for our shipping couriers. The standard domestic shipping option is, on average, a 3–5 business day service. All in-stock orders typically ship out within 2 business days but are subject to being delayed for a variety of reasons, including natural phenomena, fraud protection, etc. E-check orders are subject to being held until the funds have cleared, and then will ship out within 2 business days after the check clears.

Once a package has been shipped and marked as delivered by the carrier, Radiator Grille Store is not responsible for theft, loss, or damage. Ownership of the goods transfers to the buyer upon delivery. Any claims regarding issues after confirmed delivery must be handled directly with the shipping carrier.

#### 12. International Customers

All international customers are responsible for paying 100% of any duties & or taxes and import fees incurred. If these fees are not paid by the consumer at the time of delivery, they will be charged and then invoiced and billed to your credit card.