

# Radiator Grille Store

www.radiatorgrillestore.com

www.radiatorgrillstore.com

Naperville, IL 60564



## Terms and Conditions

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## **6. Return Policy**

For general returns you have 30 days from when your package arrived at your address to contact us stating that you would like to return the product. Once we get the order back, then we will give you a 100% refund on the product price. Shipping costs are non-refundable. To ensure the package arrives quickly & safely please use a shipping service with Tracking and Delivery Confirmation. Some items, that are of a custom nature are non-returnable; this includes but is not limited to orders of made to order painted pieces and labor or custom test pieces.

## **11. Shipping Info**

We try to pride ourselves on fast and friendly service. In order to best serve you we primarily use the United States Post Service (USPS) and UPS for our shipping couriers.

The standard domestic shipping option is, on average, 3-5 day service.

We ship via trackable services. International orders may take many more weeks than typical domestic shipping.

Due to shipping delays across the world, shipping may take many times longer than typical. We do our best to ship out within 3-5days, but shipping delays are out of our control unfortunately.

### **International Customers:**

All international customers are responsible for paying 100% of any duties & or taxes and import fees incurred when products are shipped out of the U.S.A. If these fees are not paid by the consumer at the time of delivery, they will be charged and then invoiced and billed to your credit card.

## **12. Credit Card Processing PayPal Info**

Credit card and banking information are not sent to RGS; just your actual payment data. In order to use PayPal processing you will leave our site and go to an external site, PayPal a secure payment processing website

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radiatorgrills@gmail.com